Data sheet

HP LaserJet Pro MFP 4102dw Printer

Get blazing fast printing speeds, high-volume scanning, and easy management with LaserJet Pro.

This printer is built for maximum productivity with fast speeds and reliable hardware, delivering effortless everyday use from wherever work happens so you can focus more on your business.

Team management

Fast two-sided printing

2-sided scanning

Scan to USB device

Easy setup

ROAM

Dashboard

Worry-free wireless

HP JetAdvantage compatible

Maximum productivity.

- Support your dynamic workteam with this high-speed smart printer, ideal for up to 10 users.
- Step up your workflow with HP Pro-class maximum print speed to meet high-demand environments. [1]
- Get productivity in the palm of your hand. Print, scan and get time-saving Shortcuts with HP Smart app. [2]

Seamless management.

- Centralise print management for your enterprise. HP Web Jetadmin makes it easy with its suite of features. [4]
- Set up your printers quickly wherever work happens. Cloud connectivity makes it easy for your IT team.
- Access your printers from a single dashboard. Smart Admin guides you through setup and gives IT visibility.[3]
- Avoid interruptions with Wi-Fi® that intelligently looks for the best connection to stay on-line. [5]

HP Wolf Pro Security.

- Get printer security out of the box. Preconfigured settings mean it's ready when you are.
- Set up your printer security from the dashboard. Smart Admin makes IT configuration and monitoring easy. [3]
- Add a layer of security. PIN/pull option authenticates your print jobs only when you're present.
- Set configuration policies and validate settings universally with HP Security Manager.[6]

Hassle-free supplies management with Instant Ink.

- Enroll to save on Original HP Toner with Instant Ink. Get toner, delivery and recycling. [7,8,9]
- Never run out of toner with Instant Ink for laser.[10]
- With Instant Ink, get toner automatically delivered to workers or offices all on one consolidated bill.[9]
- With Instant Ink, you get to select the right plans for each of your printers. Change or cancel at any time.[11]

Product walkaround

Accessories, Supplies and Support

Supplies	**W1490A** HP 149A Black Original LaserJet Toner Cartridge (Average cartridge yields 2,900 standard pages. Declared yield value in accordance with ISP/IEC 19752.)
	W1490X HP 149X High Yield Black Original LaserJet Toner Cartridge (Average cartridge yields 9,500 standard pages. Declared yield value in accordance with ISP/IEC 19752.)
Accessories	**D9P29A** HP LaserJet Pro 550-sheet Feeder Tray
Service and Support	**U42TZE** – HP 3 year Next Business Day Service for LaserJet Pro MFP 410x **U42U8PE** – HP 1 year Post Warranty Next Business Day Service for LaserJet Pro MFP 410x

Technical specifications

Model	HP LaserJet Pro MFP 4102dw Printer
Product number	2Z622F
Functions	Print, copy, scan
Control panel	2.7" Color Touchscreen
Print	
Print technology	Laser
Print speed[1]	**Black (A4, normal)**: Up to 40 ppm ; **Black (A4, duplex)**: Up to 34 ipm
First page out[2]	**Black (A4, ready)**: As fast as 6.3 sec ; **Black (A4, sleep)**: As fast as 8.8 sec
Print resolution	**Black (best)**: Fine Lines (1200 x 1200 dpi) ; **Technology**: HP FastRes 1200, HP ProRes1200, Economode
Monthly duty cycle	Up to 80,000 pages A4; **Recommended monthly page volume**: 750 to 4,000
Printer smart software features[3]	Auto duplex and booklet printing, N-up printing, collation, watermarks, install printer driver only, Economode for toner savings, accepts a variety of paper sizes and types
Standard print languages	HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster
Fonts and typefaces	84 scalable TrueType fonts
Print area	**Print margins** Top: 4.3 mm, Bottom: 4.3 mm, Left: 4.3 mm, Right: 4.3 mm; Maximum print area : 207.4 x 347.1mm
Duplex printing	Automatic (default)
Copy	
Copy speed	**Black (A4)**: Up to 38 cpm
Copier specifications	ID Copy; Number of copies; Resize (including 2-Up); Lighter/Darker; Enhancements; Original Size; Binding Margin; Collation; Tray Selection; Two-Sided; Quality (Draft/Normal/Best); Save Current Settings; Restore Factory Defaults; **Maximum number of copies**: Up to 9999 copies; **Reduce/Enlarge**: 25 to 400%
Scan	
Scan speed[4]	**Normal (A4)**: Up to 29 ppm/46 ipm (b&w), up to 20 ppm/34 ipm (color) ;**Duplex (A4)**: Up to 46 ipm (b&w), up to 34 ipm (color)
Scan file format	PDF, JPG, TIFF
Scanner specifications	**Scanner type** Flatbed, ADF; **Scan technology**: Contact Image Sensor (CIS); **Scan input modes**: Front-panel scan, copy, email, or file buttons; HP Scan software; and user application via TWAIN or WIA; **Twain version**: Version 2.3; **Duplex ADF scanning**: Yes; **Scan size maximum (flatbed, ADF)**: 216 x 297 mm; **Optical scan resolution**: Up to 1200 x 1200 dpi
Scanner advanced features	Copy preview
Recommended monthly scan volume	750 to 4000
Scannable area	**Maximum media size (flatbed)**: 216 x 297 mm ;**Minimum media size (ADF)**: 102 x 152 mm **Maximum media size (ADF)**: 216 x 356 mm
Bit depth/ Grey scale levels	24-bit / 256
Fax	
Fax	No
Fax smart software features	Auto fax reduction; Auto redialing; Delayed sending; Fax forwarding; TAM interface; Junk barrier; Distinctive ring detection; Cover page; Block fax; Billing codes; Save and load; Fax activity reports; Dial prefix setting; Print fax log; HP Digital Fax
Processor speed	1200 MHz
Connectivity	
Standard	1 Hi-Speed USB 2.0; 1 rear host USB; 1 Front USB port; Gigabit Ethernet LAN 10/100/1000BASE-T network; 802.3az(EEE); 802.11b/g/n / 2.4 / 5 GHZ Wi-Fi radio + BLE
Mobile printing capability	HP Smart App; Apple AirPrint™; Mopria™ Certified; Wi-Fi® Direct Printing; Optional ROAM Queue Printing; HP ROAM For Business
Supported network protocols	TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Apple AirPrint™, Mopria, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management; Management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download
Network capabilities	Yes, via built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Ethernet; Authentication via 802.1X
Hard disk	No
Memory	**Standard**: 512 MB ;**Maximum**: 512 MB
Media handling	
Number of paper trays	**Standard**: 2 ;**Maximum**: 3
Media types	Paper (plain, EcoEFFICIENT, light, heavy, bond, colored, letterhead, preprinted, prepunched, recycled, rough); envelopes; labels;
Media size	**Custom (metric)**: Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Tray 2, 3: 104.9 x 148.59 to 215.9 x 355.6 mm **Supported (metric)**: Tray 1: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Japanese Postcard; Double Japan Postcard Rotated; Envelope #10; Envelope Monarch; Envelope B5; Envelope C5; Envelope DL; Custom Size; 4 x 6 in; 5 x 8 in; Statement; Tray 2 & Tray 3: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; 4 x 6 in; B6 (JIS) **ADF**: Letter; Legal; A4; custom sizes 102 x 152 to 216 x 356 mm
Media handling	**Standard input**: 100-sheet tray 1, 250-sheet input tray 2; 50-sheet Automatic Document Feeder (ADF) **Standard output**: 150-sheet output bin **Optional input**: Optional third 550-sheet tray **ADF**: Standard, 50 sheets
Media weight	Tray 1: 60 to 200 g/m² ; tray 2, optional 550-sheet tray 3: 60 to 120 g/m²
Input capacity	**Tray 1**: Sheets: 100; Envelopes: 10 **Tray 2**: Sheets: 250 **Tray 3**: Sheets: 550 (optional) **Maximum**: Up to 900 sheets (with Optional 550-sheet tray) **ADF**: Standard, 50 sheets
Output capacity	**Standard**: Up to 150 sheets Envelopes: Up to 10 envelopes **Maximum**: Up to 150 sheets
Compatible operating systems	Windows 11; Windows 10; Windows 7; Windows Client OS; Android; iOS; Mobile OS; macOS 10.15 Catalina; macOS 11 Big Sur; macOS 12 Monterey
Compatible network operating systems	Windows 8; Windows Server; Linux; Citrix; Novell
Minimum system requirements	**Windows**: 2 GB available hard disk space; Internet connection or USB port; Internet browser. For additional OS hardware requirements see microsoft.com; **Mac**: 2 GB available hard drive space; Internet connection or USB port; Internet browser. For additional OS hardware requirements see apple.com;
Software included	No software solutions are included in the box, only on http://www.hp.com and http://123.hp.com
Printer management	HP Printer Assistant; HP Web JetAdmin Software; HP JetAdvantage Security Manager; HP SNMP Proxy Agent (Part of HP WebJetAdmin); HP WS Pro Proxy Agent (Part of HP WebJetAdmin); Printer Administrator Resource Kit for HP Universal Print Driver (Driver Configuration Utility - Driver; Deployment Utility - Managed Printing Administrator)
Dimensions and weight	
Printer dimensions (W x D x H)	**Minimum** 420 x 390 x 323 mm; **Maximum**: 430 x 634 x 325 mm
Printer weight	12.6 kg
Operating environment	**Temperature**: 10 to 32.5°C **Humidity**: 30 to 70% RH
Storage conditions	**Temperature**: -20 to 40°C
Acoustics	**Acoustic power emissions**: 6.7 B(A) **Acoustic pressure emissions**: 54 dB(A)
Power	**Requirements**: 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); **Consumption**: 510 watts (active printing), 7.5 watts (ready), 0.9 watts (sleep), 0.9 watts (Auto Off/Wake on LAN, enabled at shipment), 0.06 watts (Auto-off/Manual-on), 0.06 (Manual Off); **Typical Electricity Consumption (TEC)**[5]: 0.40 kWh/Week (Blue Angel); 0.44 kWh/Week (Energy Star 3.0); **Power supply type**: Internal (Built-in) power supply
Energy savings feature technology	HP Auto-On/Auto-Off Technology; Instant-on Technology; EcoSmart black toner
Certifications	RCM (Australia), TUV and GS Mark (Germany), BSMI (Taiwan), CCC (China), BIS (India), KC (South Korea), SIRIM (Malaysia), Cambodia, Ukraine, EAC, Eastern European approvals, CE Marking, FCC, Energy Star, UL, Paraguay, Chile, Argentina, Indonesia, Singapore, Philippines, etc. **Electromagnetic emission standard**: CISPR 32:2015 Class B / EN 55032:2015 Class B; CISPR 35:2016 / EN 55035:2017 Class B; EN IEC 61000-3-2:2019; EN 61000-3-3:2013+A1:2019; EN 61000-4-12:2016; FCC CFR 47 Part 15 Class B; ICES-003, Issue 7 Class B Blue Angel; IT ECO Declaration **Blue Angel compliant**[6] Yes, Blue Angel RAL-UZ 205 **Telecom compliance**: ETSI EN 301 489-1 V2.2.3; ETSI EN 301 489-17 V3.2.4
Sustainable impact specifications	Recyclable through HP Planet Partners; Compatible with Accessibility Accessories; Contains post-consumer recycled plastic
Country of origin	Made in China
What's in the box[7]	2Z622F HP LaserJet Pro MFP 4102dw Printer; HP Black Original LaserJet Toner Cartridge (2,900 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable
Warranty	One-year Bench/Depot Repair warranty. Warranty and support options vary by product, country and local legal requirements. Contact your Contractual Vendor or go to hp.com/support to learn about HP award winning service and support options in your region. (wty code 4E; wty ID A033)

Footnotes

[1] Measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

[2] Requires the HP Smart app download. For details on local printing requirements see http://www.hp.com/go/mobileprinting. Certain features/software are available in English language only, and differ between desktop and mobile applications. Subscription may be required. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only. After 3 months, a monthly fee applies to continue advanced features with HP Smart Pro. For more information, see http://www.hpsmart.com.

[3] Easy setup and manage - Requires use of Smart Admin Dashboard for printer setup and onboarding of users.

[4] HP Web Jetadmin is available for download at no additional charge at hp.com/go/webjetadmin.

[5] Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at hp.com/go/mobileprinting. Wi-Fi is a registered trademark of Wi-Fi Alliance®. Supports both 5.0 GHz and 2.4 GHz using up to 12 non-overlapping channels vs only 3 non-overlapping channels for 2.4 GHz only. Supports 5.0 GHz band (up to 150 mbps) vs 2.4 GHz band (up to 72.2 mbps). Internet access required and must be purchased separately.

[6] HP JetAdvantage Security Manager must be purchased separately. To learn more, please visit hp.com/go/securitymanager.

[7] Recycling: Through the HP Planet Partners program (where available), recycled plastics are used as raw material and combined with other materials to help make new Original HP cartridges and other everyday products. For details, see http://www.hp.com/recycle.

[8] Save up to 50% on toner (mono) – Based on monthly subscription cost of HP Instant Ink monochrome toner service 1,500 page plan without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 monochrome toner cartridge printers <€494 and MFPs priced <€672 using original standard-capacity integrated cartridges (toner and drum in one cartridge). Average CPP per country used to determine percent savings claim versus CPP for HP Instant Ink. Sale prices not considered for this study. Printers which only use XL cartridges excluded due to non-standard hardware & supplies model. Keypoint Intelligence September 2021 study commissioned by HP, based on publicly available information as of August 18, 2021. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker – Final Historical 2021Q2. For details: www.keypointintelligence.com/HPInstantInk.

[9] Automatic delivery and consolidated bill: Printers require direct connection to the Internet for program participation. Internet access sold separately.

[10] Never run out: Based on plan usage, Internet connection to eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area.

[11] Change or cancel: Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to hpinstantink.com/terms.

Technical specifications disclaimers

[1] Measured using ISO/IEC 24734, excludes first set of test documents. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

[2] Measured using ISO/IEC 17629. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

[3] Job Storage feature requires a purchase of separate USB flash drive with a minimum of 16 GB capacity.

[4] Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.

[5] Typical Electricity Consumption (TEC) rating represents the typical electricity consumed by a product during 1 week, measured in kilowatt-hours (kWh).

[6] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115V device and 230V for Blue Angel.

[7] For yield information on the cartridge included with your printer, see http://www.hp.com/go/toneryield. Yield values measured in accordance with ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors.